

Certificate III in Hospitality

SIT30616

If you are interested in increasing your career prospects in the hospitality industry, the Certificate III in Hospitality is the course for you.

This qualification gives students an understanding of the hospitality industry including where to source key industry knowledge and information, how to apply skills effectively and key social and cultural sensitivity.

Students will also have the ability to learn basic business essentials such as how to process financial transactions, place orders, the responsible service of alcohol and effective communication and team building skills.

Core hospitality skills and knowledge is covered throughout this program including customer service, the preparation and service of espresso coffee and non-alcoholic beverages, hygienic practices and workplace safety.

What You'll Learn

- Gain an understanding of the hospitality industry including where to source key industry knowledge and information, how to apply skills effectively and key social and cultural sensitivity
- Strategies to work effectively in a team environment and customer services skills and how to coach and train staff
- Hospitality essentials such as responsible service of alcohol, preparation and service of non-alcoholic beverages, espresso coffee and food
- Business essentials such as how to process financial transactions, design and produce business documents and effective communication skills
- Safety essentials such as the use of hygienic practices for food and workplace safety

Course Details



Study Mode
Face to Face



Duration
3 Hours per Session, 27 Weeks + 1 Full Day



Start Date
Week 20/2 or 21/1



Location
Adelaide Campus



Vocational Placement
12 Complete Service Periods (Shifts), Assistance Available



Assessments
Quizzes, Activities, Case Study Material



Course Fees
\$1450



SACE Credits
Stage1, Stage 2

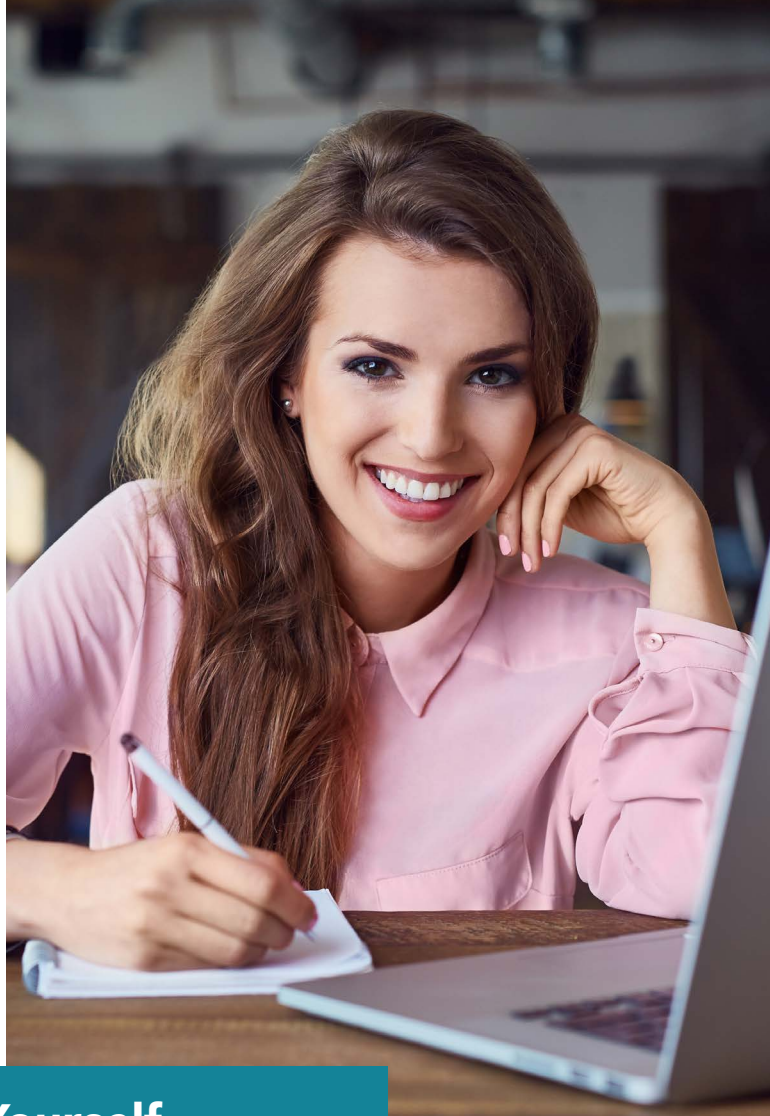
Possible Career Outcomes

- Bar Attendant
- Café Attendant
- Catering Assistant
- Food and Beverage Attendant
- Front Office Assistant
- Porter
- Room Attendant

Course Unit Outline

BSBWOR203*	Work effectively with others
SITHFAB005	Prepare and serve espresso coffee
SITHFAB014	Provide table service of food and beverage
SITHFAB016	Provide advice on food
SITHIND002*	Source and use information on the hospitality industry
SITHIND004*	Work effectively in hospitality service
SITXCCS006*	Provide service to customers
SITXCOM002*	Show social and cultural sensitivity
SITXFIN001	Process financial transactions
SITXHRM001*	Coach others in job skills
SITXWHS001*	Participate in safe work practices
SITHFAB007	Serve food and beverage
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB001	Clean and tidy bar areas
SITXFSA001	Use hygienic practices for food safety

* Core Units



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- Become a competitive student with a Nationally Recognised Qualification
- Study and train under a world-class team that are all qualified educators, experienced professionals, and industry experts
- Focus more on your course and worry less about payment
- Be supported by a dedicated student support team so you will never have to miss an assessment, a lesson, or an activity

Entry Requirements

- Student must be enrolled in a SA high school
- Student must reside in SA
- Student must be enrolled in year level 10 – 12
- Student must be an Australian Citizen, Permanent Resident or hold a Humanitarian Visa

APPLY TODAY FOR MORE INFORMATION

Contact our VETiS Team on **(08) 8410 4605** or email sa@queensford.edu.au for more information on aged care courses.

Queensford College is the trading name of Malekhu Investments Pty Ltd
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All information in this document was correct at the time of printing but is subject to change.
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